



Council Offices, Almada Street  
Hamilton, ML3 0AA



21 August 2017

Dear Member

## **South Lanarkshire Integration Joint Board (Performance and Audit) Sub-Committee**

The Members listed below are requested to attend a meeting of the above Sub-Committee to be held as follows:-

**Date: Tuesday 29 August 2017**

**Time: 3:00pm**

**Venue: Committee Room 5, Council Offices, Almada Street, Hamilton**

The business to be considered at the meeting is listed overleaf.

Yours sincerely

**Lindsay Freeland  
Chief Executive  
South Lanarkshire Council**

**Calum Campbell  
Chief Executive  
NHS Lanarkshire**

**Members  
South Lanarkshire Council  
Stephanie Callaghan, Jim McGuigan**

**NHS Lanarkshire  
Philip Campbell, Tom Steele**

## BUSINESS

**1 Declaration of Interests**

**2 Minutes of Previous Meeting**

Minutes of the meeting of the South Lanarkshire Integration Joint Board (Performance and Audit) Sub-Committee held on 28 February 2017 submitted for approval as a correct record. (Copy attached) Page(s) 1 to 6

---

**Item(s) for Consideration**

---

**3 Internal Audit Annual Report 2016/2017 for the Integration Joint Board**

Report dated 10 August 2017 by the Director, Health and Social Care. (Copy attached). Page(s) 7 to 16

**4 Internal Audit Plan 2017-2018**

Report dated 4 August 2017 by the Director, Health and Social Care. (Copy attached) Page(s) 17 to 22

**5 Complaints Handling Procedure**

Report dated 7 August 2017 by the Director, Health and Social Care. (Copy attached) Page(s) 23 to 60

**6 Risk Register for the Performance and Audit Sub Committee**

Report dated 8 August 2017 by the Director, Health and Social Care. (Copy attached) Page(s) 61 to 68

**7 Measuring Performance Under Integration**

Presentation by the Head of Commissioning and Performance.

**8 Draft IJB Annual Performance Report**

Report dated 31 July 2017 by the Director, Health and Social Care. (Copy attached) Page(s) 69 to 96

**9 Performance and Audit Sub-Committee - Programme of Meetings 2018/2019**

Report dated 10 August 2017 by the Director, Health and Social Care. (Copy attached) Page(s) 97 to End

**10 Any Other Competent Business**

***For further information, please contact:-***

***Joyce McDonald on 01698 454521***

***joyce.mcdonald@southlanarkshire.gov.uk***